What separates IPC from other forms of communication? (p. 6-7)

- Mass communication
- Public communication
- Intrapersonal communication
- Group communication
- Interpersonal communication
Qualification

Do all relationships qualify as interpersonal?
The “Rules”

- A twosome! (p. 7)
- Intimacy (not sex!)
- Disclosure
- Need
- Interdependence - whether you like it or not
- Relationship management

- Simultaneous communication
- Mutual influence
- Uniqueness
- Irreplaceability—of the relationship and of the words.
- Intrinsic reward—the relationship feels good most of the time!
A model of communication (p. 12)

Sender  Interference  Receiver
Linear communication (p. 14): What one person does to another.

PROBLEMS:
- Environment
- Noise—physical or psychological (thinking about other things, hearing a “trigger word”)
- Perception
Transactional Communication (p. 15)

- Wahoo! The ideal! Send and receive messages simultaneously.
- A good definition of IPC involves transaction: An ongoing process in which individuals exchange messages whose meanings are influenced by the history of the relationship and the experiences of the participants.
So what about electronic communication channels?
Be a communication partner, not a communication “inflictor”

- Communication is not something we do “to” people, we do it “with” them.
- Learn a full spectrum of behaviors and KNOW when to choose the right one!
- Embody “empathy” and “self-monitoring.”
Be a star in your dyad!

- Be mutually aware
- Consider communication’s irreversability!
- Apply metacommunication—talk about your communication!
- Be other oriented!
Statements Made About Communication

1. Communication will solve all our problems.
2. We need more communication.
3. Communication can break down.
4. A single event or person can cause another person’s reaction.
5. Words have meaning.
6. Communication is a verbal process.
7. All communication is intentional.
8. Communication should always lead to understanding.
9. Communication is human natural ability.
10. Feelings should be communicated spontaneously, not bottled up.